

Family Support Team

Service Brochure



The Family Support Team, based at Daisy Chain, are here to support young people aged 0-18 years and their families, no matter where they are on their autism, ADHD or sensory processing journey.

This means that your young person does not need to have a diagnosis or even be on the neurodevelopmental pathway to access support from the team.

We are here to listen to your concerns and hear your voice.

What We Do

Telephone Appointments

Face-to-face Support*

Free courses for parents/carers

Social Stories

Custom visuals

Strategies

Home Visits*

Continued Support

Community Drop-in Sessions*

Regular check-ins

Referral to Daisy Chain Services

Work with other services to support your family

* Covid permitting

“Thank you for supporting us In all of this, it honestly means a lot that someone is fighting for my child’s needs to be met”

Getting in touch

We know that you could be feeling overwhelmed right now, and that picking up the phone might be difficult. You can ask school, your health visitor or any other professionals involved in your family's care to share your details with us, then we will contact you.

"I've always found the staff very friendly and supportive. They are non-judgemental and are willing to help with things like visuals and social stories.

I enjoyed going to the coffee mornings and meeting other parents and carers pre-covid and have been attending their virtual drop ins during lockdown. It's been good knowing I can just talk and someone will listen.

I've also attending their training sessions both in person and virtual and would recommend them to other parents and carers. It's great that you can access it at any stage of diagnosis."

During your first appointment with us, whether this is over the phone or face-to-face, we will register you with our service and then you will be able to talk to us about your young person, what is going well and what they and you might need help with.

Who can attend?

Stockton and Hartlepool families of those aged 0-18 who have concerns their child may have autism, sensory diversity or ADHD. You don't need to have a diagnosis or be on the pathway, we are here to listen to your concerns no matter where you are on the journey.

“Before speaking with yourself I was bewildered as to what to do or think my next steps were to be.

I was struggling to absorb the information that had been given to me and by speaking to yourself, you helped put it all into perspective for me, advised me what my next steps should be, signposting me etc.

Without that, I would have been stuck.”



Laura

Lois

Rebecca

Gemma

How to get in touch

We are a friendly bunch, so please feel confident to get in touch:

Telephone: 0800 031 5445

Email: family.support@daisychainproject.co.uk

Remember, you can also ask school, your health visitor or any other professionals involved in your family's care to share your details with us, then we will contact you.

